Quick Start Guide

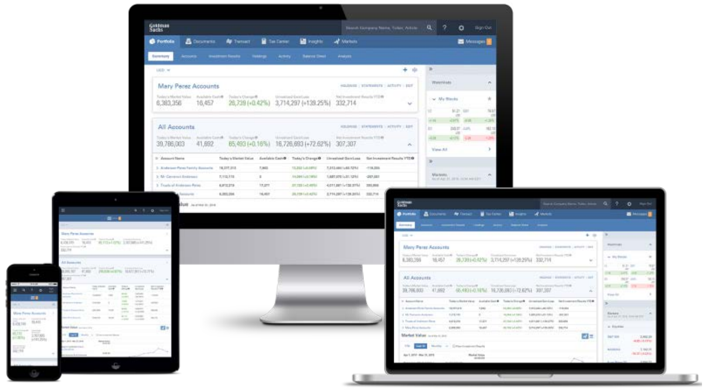
www.goldman.com

Welcome to goldman.com

Through our client website, you can:

- Review your portfolio information, including asset allocation, holdings, investment results and activity
- Communicate securely with your team
- Retrieve statements and other correspondence
- Transact online (transfer funds, pay bills and trade)
- Monitor the markets through recent news and market data
- Access thought leadership from across Goldman Sachs

The website adapts to the size of your screen and can be used across desktop, smartphone and tablet devices.

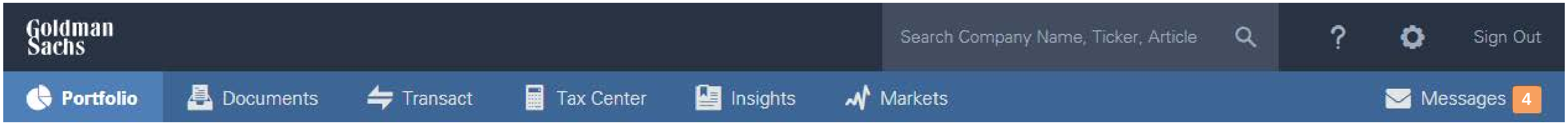


Getting Started

- Review this Quick Start Guide to orient yourself to content and features of the new website.
- Visit www.goldman.com and log in with your existing user ID and password.
- Complete the first-time setup process by selecting:
    - Website preferences:
      Language | Country | Timezone
    - Security preferences:
      Password | PIN | Two-step verification
- Contact Technical Support if you need assistance:

U.S. & Canada	+1-877-465-3626
Europe	+44-20-7552-2075
Asia	+800-4746-8378
Tokyo	+81-3-6437-4889
Hong Kong	+852-2978-6267
Singapore	+65-6889-2509
Brazil	+55-11-3372-021

You navigate goldman.com primarily through top menu, which offers access to pages across the site:



Portfolio

- Summary
- Accounts
- Investment Results
- Holdings
- Activity
- Balance Sheet
- Analysis

Portfolio covers key information about your portfolio, including your holdings, investment results, accounts and a balance sheet.

Holdings includes portfolio information (found in Positions on the classic site).

Activity, known as Transactions on the classic site, now aggregates transactions and events occurring across your accounts.

Documents

- Statements
- Confirmations & Prospectuses
- Fund Correspondence
- Tax Correspondence
- General & Regulatory

In **Documents**, you can review statements, tax documents, trade confirms and other correspondence.

Transact

- Transfers & Payments
  - Transfers
  - ACH
  - Bill Pay
  - Saved Instructions
- Banking Services
- Trading

In **Transact**, you can initiate Transfers and Payments

– Initiate **Transfers and Payments**

– Enroll in **Banking Services** (checking, direct deposit and debit, etc.)

– Trade US-listed equities, ETFs and options in **Trading**

Tax Center

- Tax Summary
- Tax Details
- Realized Gains & Losses
- Unrealized Gains & Losses
- Delivery Schedule
- Tax Correspondence

Tax Center provides tax information and documents to support the preparation of your tax returns.

Tax Summary summarizes tax-related data, which you can explore in greater depth in **Tax Details**, **Realized Gains and Losses** and **Unrealized Gains and Losses**.

Know when to expect your tax documents, including K-1s and tax estimates, via the **Delivery Schedule**.

Insights

- Insights
- Wealth Insights
- Beyond Your Wealth
- Goldman Sachs Research

Browse **Insights** to learn how dedicated specialists are thinking about markets, trends and investment strategies for you.

Wealth Insights covers investments, markets, borrowing, philanthropy and estate planning. It includes a link to Goldman Sachs Research.

Beyond Your Wealth features an array of curated insights from across Goldman Sachs.

Markets

- Markets
- Deposit Rates
- Watchlists

Markets helps keep you informed about global market movements through market data and latest financial news on equities, fixed income, currencies and commodities.

Create **Watchlists** to follow specific equities more closely.

Search, Settings and Help

You may also use the top bar to **search** across the site, adjust your **settings**, browse **help**, and **Sign Out**.

Account Selector

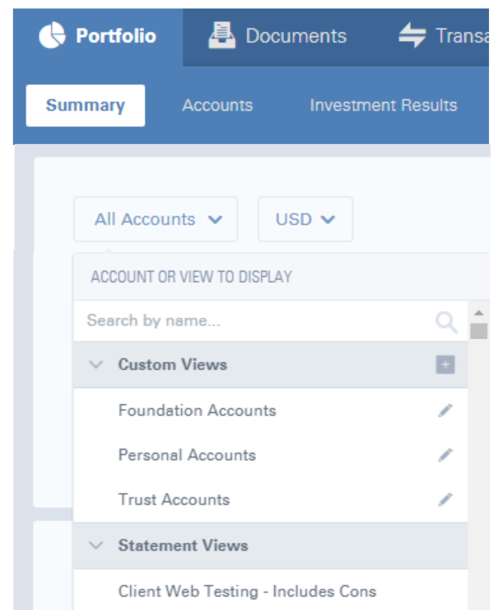
The account selector is an important filter in **Portfolio** and in **Tax Center**.

You can find it near the top of each page.

Use it to explore portfolio information for a custom view, a statement view or a specific account. Open the selector and select a view or account to filter the information on the page.

The view or account you select will travel with you as you move within the Portfolio section.

If you would like to see a specific view or account each time you sign in, visit Settings > Manage Your View and set a Default View.



Follow these directions to locate the information and features clients look for most:

1. **Where can I view the positions in my portfolio?**
In the Portfolio section, follow the link to **Holdings**. You can view holdings by asset class. And create a custom view to reveal more portfolio information.

2. **Where can I find my transactions?**
In the Portfolio section, follow the link to **Activity**. Activity now consolidates transactions and events across your portfolio and banking accounts.

3. **How do I view portfolio information for another account?**
When viewing any page within **Portfolio**, use the **account selector** near the top of the page to select another account, custom view or statement view. A new selection will refresh the page with information for that account.

4. **Where can I find my investment results?**
In the Portfolio section, follow the link to **Investment Results**. You can view the net change in market value and new deposits and withdrawals for your accounts and statement views. You can also view this information by month.

5. **Where can I find my account statements and other documents?**
In the **Documents** section, follow the link to **Statements** or **Tax Correspondence** or other documents. The document library gathers statements, trade confirmations, prospectuses, tax correspondence, fund correspondence and other mailings.

6. **How can I find a message from my team? How can I send a message to my team?**
Under Messages, follow the link to your **Inbox**. The inbox contains communications from your team. You can use the **Compose** button to send a new message. You can also find Your Team in the Help (?) menu and send a message to a team member.

7. **How can I transfer funds or pay a bill?**
In the Transact section, follow the link to **Transfers**. You can request an incoming or outgoing wire transfer or **ACH** using a new or saved instruction. Or use **Bill Pay** to make a payment.

8. **Where can see my checking account and debit card?**
In the **Transact** section, follow the link to **Banking Services**. Enroll in and manage your banking services. View available balances and follow debit card and account links to see related activity.

9. **Where can I find tax information and tax documents?**
Find **Tax Center** in the top menu. View information about gains and losses (realized and unrealized). Tax Correspondence, also available in **Documents**, provides your tax packages, K-1s and other documents.

10. **How do I find Goldman Sachs Research?**
In the Insights menu, follow the link to **Goldman Sachs Research** to be directed to the research library.